# **Developmental Services Reform Plan**



People with developmental disabilities are supported by their communities, support networks and government to belong and live inclusive lives. People are empowered to make choices and live as independently as possible through supports that are person-directed, equitable and sustainable



People receive support based on their needs

Services build on the **strengths of people and supports** provided by families, support networks and communities

Supports are person-directed and flexible

Supports are **proactive and responsive** to people's changing needs across the course of their lives

Services are driven by evidence, outcomes and continuous improvement

Services and supports promote health, well-being and safety

System is sustainable

## **Immediate Actions:**

We will take action over the next year to **improve access** and **reduce barriers** for people and families



Improve

#### **Application**

communications

Reduce wait times

online booking

Virtual option and pilot



#### **Passport**

technology

claims and

Easier to submit

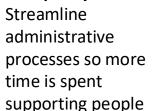
reimbursement

Clearer guidelines

Help people purchase



# Service Provider Capacity



### **Life Transitions**

Affordable housing

Youth employment

Improve transitions for

solutions

initiatives

youth



#### Workforce



#### **Awareness**

- Recruitment and retention efforts
- Sharing knowledge and best practices
- Education campaign to reduce stigma and discrimination

## **Reform Commitments:**

Over the next 8-10 years, we will make the foundational changes needed to enable successful long-term reform. We will work in partnership with people with developmental disabilities, families and service providers as well as other ministries and sectors to achieve our vision of helping people truly belong in their communities.

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# **Putting People First**

Improving Service Experience

# Improving Quality and Accountability

Supports that are proactive and flexible, and based on people's unique needs and circumstances.

- ✓ Better planning and early intervention
- ✓ Person-centred needs-based funding model
- ✓ Supporting access to services across sectors
- ✓ Culturally relevant supports

User friendly services and modernized service delivery.

- ✓ Improved needs assessment
- ✓ Simplifying the application process
- ✓ Adopt best practices and innovations
- ✓ Digital first delivery

High quality supports that lead to good outcomes for people.

- ✓ Performance measurement for continuous improvement
- ✓ More choice and a quality framework to help people choose
- ✓ Skilled workforce to deliver high-quality person-directed services

2021

**Strategy Development 2021-2023** 

Develop and design elements to deliver on key commitments outlined in the plan.

2024

Implementation and Transition 2024-2027

Test new approaches and help people and providers to transition

2027

**Provincial Roll-Out 2027-2031** 

Roll-out changes provincially, with support for people, families and sector partners.